

ABSTRAK

Penelitian ini bertujuan untuk menguji pengaruh kecerdasan emosional dan budaya organisasi terhadap kinerja karyawan di PT. Angkasa Pura I Bandara Internasional Juanda Surabaya. Jenis penelitian ini menggunakan Kuantitatif dengan metode penelitian survei. Populasi yang digunakan pada penelitian ini adalah karyawan tetap di PT. Angkasa Pura I Bandara Internasional Juanda Surabaya sejumlah 336. Sampel diambil sebesar 77 responden dengan menggunakan rumus *Slovin*. Teknik pengambilan sampel menggunakan *simple random sampling* dimana pengambilan sampel dilakukan secara acak. Metode analisis dalam penelitian ini menggunakan regresi linier berganda yang perhitungannya dibantu oleh sistem program SPSS (*Statistical Product and Service Solutions*) Versi 24.0.0.0

Hasil penelitian menunjukkan bahwa Kecerdasan Emosional berpengaruh signifikan terhadap kinerja karyawan di PT. Angkasa Pura I Bandara Internasional Juanda Surabaya. Begitu juga dengan Budaya Organisasi yang berpengaruh secara signifikan terhadap kinerja karyawan PT. Angkasa Pura I Bandara Internasional Juanda Surabaya.

Kata Kunci : Kecerdasan emosional, Budaya organisasi, Kinerja Karyawan.

ABSTRACT

This research aimed to examine the effect of emotional intelligence, and organizational culture on the employees' performance at PT. Angkasa Pura I Bandara Internasional Juanda Surabaya. While the research was quantitative with a survey research method. Moreover, the research population used permanent employees at PT. Angkasa Pura I Bandara Internasional Juanda Surabaya which consisted of 336 people. By the Slovin formula, the sampel obtained 77 respondents of employees. Furthermore, the sample collection technique used simple random sampling i.e., a sample collection conducted randomly. Additionally, the research analysis method used multiple linear regression with calculation with SPSS (Statistical Product and Service Solutions) program system 24 version.

The research result concluded that the emotional intelligence had a significant effect on the employees' performance at PT. Angkasa Pura I Bandara Internasional Juanda Surabaya. Likewise, the organizational culture had a significant effect on the employees' performance at PT. Angkasa Pura I Bandara Internasional Juanda Surabaya.

Keywords: *Emotional Intellegence, Organization Culture, Employees Performance*



I certify that this translation is true and accurate. Prepared by a professional translator. This translation is provided on this day 16/02/22

M. Faizal S.Pd., M.Pd

STIESIA Language Center
Menur Pumpungan 30 Surabaya 60118, Indonesia